



TWIN FALLS POLICE DEPARTMENT

321 2nd Avenue East
P.O. Box 3027
TWIN FALLS, ID 83303-3027

TELEPHONE: (208) 735-7226
FAX: (208) 733-0876
www.tfid.org

MEMORANDUM

MATTHEW HICKS
CHIEF OF POLICE
(208) 735-7209

TO: Chief Matthew Hicks **DIVISION:** Administration

FROM: Lieutenant Chuck Garner **DIVISION:** Administration
Sergeant Kevin Loosli **DIVISION:** Administration

SUBJECT: Office of Professional Standards **DATE:** May 20, 2025
2024 Annual Report

BRENT WRIGHT
CAPTAIN
(208) 735-7216

The purpose of this report is to provide a meaningful overview of internal investigations, use of force investigations, vehicle pursuits, and vehicle crashes that occurred during the calendar year 2024. This report also provides a comparison of 2024 to investigations and findings from 2023 and 2022.

LUKE ALLEN
LIEUTENANT
(208) 735-7242

In 2024, the Twin Falls City Communication Center managed 52,749 police calls for service. Of those events, the Twin Falls Police Department filed 6,289 police reports, affected 2,029 arrests, conducted 9,880 traffic stops, and issued 4,897 citations. These numbers represent an overall decrease, with the exception of traffic stops, from those reported in 2023.

JUSTIN DIMOND
LIEUTENANT
(208) 735-7324

In 2024, the Twin Falls Police Department was allocated 81 sworn law enforcement positions and 40 support services personnel for a total of 121 employees. However, actual sworn and dispatch staffing levels fluctuated well below the allocated number of positions.

CHUCK GARNER
LIEUTENANT
(208) 735-7295

TERANCE THUESON
LIEUTENANT
(208) 735-7206

INTERNAL INVESTIGATIONS	2022	2023	2024
• Types of Investigations			
○ Citizen Complaints	2	6	10
○ Divisional Complaints	8	5	9
○ OPS Investigations	2	5	3
○ External Investigations	0	0	3
▪ Total Investigations	12	16	25
• Findings*			
○ Sustained	7	12	8
○ Not Sustained	1	1	0
○ Exonerated	2	2	12
○ No Finding	0	0	0
○ Explained	0	0	0
○ Unfounded	2	1	2

NOTE: External investigation findings are not tracked in this report.

"People Serving People"

Each allegation shall be classified with one of the following dispositions based on a finding of fact and considering the totality of circumstances:

- **Unfounded** - When the investigation discloses that the alleged act did not occur or did not involve department personnel. Complaints that are determined to be frivolous will fall within the classification of unfounded.
- **Exonerated** - When the investigation discloses that the alleged act occurred, but that the act was justified, lawful and/or proper.
- **No Finding** – When the complaining party is not filing a complaint but simply asking a question regarding policy and procedures.
- **Explained** – When a supervisor is able to explain policy and procedures to a point the complainant withdraws the complaint.
- **Not Sustained** - When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the employee.
- **Sustained** - When the investigation discloses sufficient evidence to establish that the act occurred and that it constituted misconduct. Evidence in a sustained complaint will be evaluated by a preponderance of the factual evidence standard.

CITIZEN COMPLAINT DEMOGRAPHICS	2022	2023	2024
• White/Caucasian	4	5	8
• Hispanic	1	1	3
• Black	0	0	0
• Asian	0	0	0
• Native American	0	0	0

CITIZEN COMPLAINT TYPE	2022	2023	2024
• Excessive Force	0	0	0
• Racial/Biased Based Policing	0	0	1
• Conduct	2	7	10

USE OF FORCE INVESTIGATIONS	2022	2023	2024
• Take Down Technique	30	32	31
• Weapons Point	52	42*1	44*1
• Canine Deployment	5*2	1*0	2*0
• Control Hold	17	6	7
• Electronic Control Device	17*7	30*4*3	38*6
• Leg Restraint Application	3	1	3
• WRAP System	21	20	27
• Spit Hood Application	3	5	6
• Baton Strike	0	0	0
• Personal Weapon/Strike	7	5	5
• Other	6	1	2
• LVNR	2	0	0
• Firearm	0	1	1

NOTE: Firearms were discharged once in 2024, resulting in an injury to a citizen. Canines were deployed 2 times to apprehend suspects. None of those deployments resulted in a bite. Officers used their Electronic Control Weapons (ECW) 38 times by activating the ECW and pointing the red dot at the suspect. 6 events resulted in officers discharging the ECW cartridges.

• Total Applications of Force	161	142	158
• Total Events Investigated	101	123	120

NOTE: There were 38 events investigated with multiple applications of force in 2024. This is the difference in total events investigated versus total applications and shows of force. Additionally, some events involved multiple officers applying the same type of force, i.e., 5 officers placing a suspect in a WRAP restraint.

FINDINGS

• In Policy	161	142	119
• Out of Policy	0	0	1*

NOTE: An officer violated policy by improperly using RIPP hobbles.

USE OF FORCE DEMOGRAPHICS	2022	2023	2024
• White/Caucasian	74	71	76
• Hispanic	31	45	33
• Black	6	4	7
• Asian	0	1	3
• Native American	0	0	2

CITIZEN INJURIES REPORTED

• Complaint of Injury	6	7	5
• Abrasions	22	13	10
• Puncture Wound	4	4	2
• Canine Bite	2	0	0
• Major Injury	0	0	1*
• Death	0	1	0
• Contamination	0	0	0

NOTE: Officer involved shooting on January 11, 2024.

OFFICER INJURIES REPORTED

• Complaint of Injury	4	2	8
• Abrasions	8	13	6
• Puncture Wound	0	0	0
• Canine Bite	0	0	1
• Major Injury	0	0	0
• Death	0	0	0
• Contamination	0	2	0

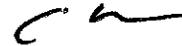
VEHICLE PURSUITS	2022	2023	2024
• Total Vehicle Pursuits	10	10	6
• In Policy	7	8	6
• Out of Policy	3	2	0

VEHICLE CRASHES	2022	2023	2024
• Total Vehicle Crashes	8	7	10
• In Policy	4	4	2
• Out of Policy	4	3	8

AWARDS/COMENDATIONS	2022	2023	2024
• Total Documented	36	20	24

NOTE: Award/Commendations are tracked to provide documentation of citizen or supervisory compliments officers receive when going above and beyond in meeting the mission statement of the organization and displaying the department's Values encompassed by the acronym PRIDE. This metric does not track formal department or city awards.

Chuck Garner
Lieutenant
Office of Professional Standards



Kevin Loosli
Sergeant
Office of Professional Standards

