

Twin Falls Rebound and Recovery

Planning Resources

Idaho Governor Brad Little issued updated guidance related to citizen responsibilities and business practices on April 15. His order requires:

1. Idahoans should continue to practice all the behaviors they have been doing since March 25, when Governor Little issued the original order.

THIS ORDER DIRECTS ALL INDIVIDUALS LIVING IN THE STATE OF IDAHO TO SELF-ISOLATE AT THEIR PLACE OF RESIDENCE.

- EXCEPT THAT THEY MAY LEAVE TO PROVIDE OR RECEIVE CERTAIN ESSENTIAL SERVICES OR ENGAGE IN CERTAIN ESSENTIAL ACTIVITIES AND WORK FOR ESSENTIAL BUSINESS AND GOVERNMENT SERVICES
- EXEMPTING INDIVIDUALS EXPERIENCING HOMELESSNESS FROM THE SELF-ISOLATION ORDER BUT URGING THEM TO FIND SHELTER AND GOVERNMENT AGENCIES TO PROVIDE IT;
- DIRECTING ALL BUSINESSES AND GOVERNMENTAL AGENCIES TO CEASE NONESSENTIAL OPERATIONS AT PHYSICAL LOCATIONS IN THE STATE OF IDAHO;
- PROHIBITING ALL NON-ESSENTIAL GATHERINGS OF ANY NUMBER OF INDIVIDUALS; AND
- ORDERING CESSATION OF ALL NON-ESSENTIAL TRAVEL.

2. Formerly “non-essential” facilities and services under the order may offer curbside and delivery services between now and April 30.

3. Out-of-state travelers must self-quarantine in Idaho for 14 days after entering. Those performing essential services or those who live in one state and work or gain essential services in another state are excluded.

4. “Non-essential” businesses should prepare to reopen after April 30 as long as they prepare operational plans over the next two weeks to maintain social distancing for staff and patrons; provide adequate sanitation and protective coverings for employees, vendors, and patrons; offer curbside and pickup delivery; limit number of people in business at a time; and direct flow of people in the operation.

This checklist and resources are designed to help you review your operations to comply with the order. This includes best practices for protecting the health and safety of your employees and customers – whether you are converting to curbside or delivery services NOW or whether you are preparing to reopen AFTER APRIL 30 in compliance with health and safety practices outlined by the Governor.

We are here to help! If you have questions or would prefer one-on-one consultation related to the guidance, please don't hesitate to contact us.

Thank you for doing your part to keep our community safe and healthy.

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Twin Falls Social Distancing Checklist for Businesses

Signage and Posters

- Provide signage at designated entrance points to inform people that they should: avoid entering the facility if they have a cough or fever; maintain a minimum 6-foot distance from one another; and not shake hands or engage in any unnecessary physical contact.
- Display posters within the facility promoting proper handwashing and sanitation.

Measures to Keep People at Least 6-feet Apart

- Place tape or other markings at least six feet apart in customer line areas inside the store and on sidewalks at public entrances with signs directing customers to use the markings to maintain distance.
- Separate order areas from delivery areas to prevent customers from gathering.
- Instruct employees to maintain at least six feet distance from customers and from each other, except employees may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary.

Measures to Prevent Crowds from Gathering

- Limit the number of customers at one-time
- Place a per-person limit on goods that are selling too quickly to reduce crowds and lines.
- Assign an employee at the door to ensure that the maximum number of customers in the facility set forth above is not exceeded.
- Consider reserving certain hours for senior citizens and other high-risk populations.

Measures to Protect Employee Health

- All employees have been told to not come to work if sick.
- Symptoms checks are being conducted before employees may enter the work space.
- Copies of this plan have been given to employees.

Measures to Prevent Unnecessary Contact

- Implement measures that prevent people from self-serving and items that are food related.
- Avoid permitting customers to bring their own bags, mugs, or other reusable items from home.
- Provide contactless payment systems, or if not feasible, sanitize payment systems regularly.

Measures to Improve Sanitation

- Hand sanitizer, soap and water, or effective disinfectant is available to the public at or near the entrance of the facility, and anywhere else inside the facility or immediately outside where people have direct interactions.
- Disinfect all high contact surfaces frequently, at least every four hours.
- Disinfect all high-contact portals, pens, and styluses after each use.
- Assign employees to disinfect carts and baskets regularly.

Helpful Links

Business advising from the local SBDC <https://idahosbdc.org/locations/south-central/>

Business advising specific to women and minority owned businesses <https://www.idahowomen.org/>

Low interest loans if you are a small business

<https://www.kiva.org/borrow>; <https://www.goldmansachs.com/citizenship/10000-small-businesses/US/small-business-resources/>;

<https://www.facebook.com/business/boost/grants/application-guide>;

<https://essentials.salesforce.com/form/smallbusinessgrants/>;

<https://www.covid19businesscenter.com/>

If you've lost your job and want to file unemployment <https://labor.idaho.gov/dnn/COVID-19>

This dropbox file is full of graphics, links, and other information about COVID-19. It includes social media posts, graphics people can print and hang on their walls, etc. The information is separated into several folders, including one for employers, one for grocery stores and restaurants, and one specifically for guidance documents. We will continue to update as we work on creating more information over here.

<https://www.dropbox.com/sh/2lgxoespit3zjr0/AAAzCqGEx0Pbqt8dSiyV-gsla?dl=0>