

Twin Falls Fire Department 2016 Annual Report



**Integrity - Connection - Honesty -
Commitment - Teamwork**

TWIN FALLS FIRE DEPARTMENT / 2016 ANNUAL REPORT

TABLE OF CONTENTS

2 - 3	Message from the Fire Chief
4	Twin Falls Fire Department Mission Statement
5 - 6	Station Locations and Department Apparatus
7	Retirements/New Hires
8	2016 TFFD Response Types
9	Response Area
10	Fire Prevention and Fire Investigation
11	Public Education
12 - 13	Fire Training Report
14	Technical Rescue Annual Report
15 - 16	Special Operations Hazmat Team
17	Last Call for Service Firefighter Ryan Franklin (10-04-1981- 05-18-2016)
18	Twin Falls Fire Departments Community Events 2016 (Pictures)
19	FAQ's



Twin Falls Fire Department

2016 Annual Report

A Message from the Fire Chief

As the newest member of the Twin Falls Fire Department team, I want to take the opportunity to say how humbled and honored I am to have the opportunity to work with such dedicated and highly capable men and women providing exceptional service to the citizens and visitors of the City of Twin Falls and surrounding communities. Thank you for taking the time to review this annual report ending December 31, 2016.



Our 2016 Annual Report allows the TFFD to provide an overview of fire, EMS and rescue services provided to the Twin Falls community in the past year. It also provides us the opportunity commemorate some milestones and important moments for the Department. Finally, this Annual Report allows us to communicate our organizational values and standards that guide us in meeting the expectations of citizens, visitors, and businesses in the Twin Falls Community.

Last year was a year of anticipation as the TFFD fell under new leadership, moved to a new work schedule and began to increase the scope of emergency response to include pre-hospital emergency medical care at an EMT-basic level (resulting in a 300% increase in call response). The men and women of the TFFD have met this challenge with great enthusiasm, work ethic, and character. Because of the efforts of the personnel, the emergency response and care to the citizens of the City of Twin Falls and surrounding community has improved.

Continued excellence and improvement are a part of the values reflected by the TFFD. In this light, some of our strategic objectives for 2017 are:

- 1) Increase the TFFD presence in Fire and Community Risk Prevention including the development of a Juvenile Fire Prevention Program.
- 2) Be a leader in the development of a Twin Falls “Heart Safe” Community which includes program elements of:
 - a. Early recognition and 911 activation
 - b. Early CPR
 - c. Early defibrillation
 - d. Advanced Life Support
 - e. Post-arrest Care
 - f. Supportive Cardiac Preventative Care
- 3) Enhance the TFFD role in a tiered EMS response system to provide the best possible pre-hospital emergency medical care.

Twin Falls Fire Department

2016 Annual Report

A Message from the Fire Chief

- 4) Develop a “Standards of Cover” to determine the communities’ risks and expectations and to develop data to drive decision making relative to resource deployment and allocations.
- 5) Develop and implement a facility improvement plan to address current infrastructure needs.



I would like to extend my sincere gratitude to the men and women of the Twin Falls Fire Department and the community for warmly welcoming me and my family to the community. I would also like to thank the Twin Falls City Council and administration for espousing the values of “One City” and for the support they have shown towards the continued excellence and improvement of the TFFD. I am honored to present this annual report and am always available to address any comments or questions that may arise.

Respectfully submitted,

Tim Soule
Fire Chief

City of Twin Falls Fire Department

Mission Statement

As the Professional Fire Fighters of Twin Falls, we are dedicated to the continued excellence of life safety, fire suppression, education and community involvement. We affirm our loyalty to our members, our profession and to the citizens we serve.

Value Statement

We, the members of the Twin Falls Fire Department, believe in and promote the growth and development of the following values.

Attitude

By serving with respect and compassion, our attitude reflects our pride, dedication, and enthusiasm to our profession, peers, and those we serve.

- I accept responsibility for my actions.
- I understand my attitude affects others.

Behavior

Our behavior will be ethical and responsible. We treat all people with dignity, compassion, and without prejudice.

- I accept responsibility for my behavior.
- I strive to behave in a positive and professional manner.

Commitment

We are committed to each other and to the community we serve, cooperating as a team in the pursuit of excellence.

- I am committed to the improvement of the Twin Falls Fire Department.
- I am a dedicated part of the team.

Twin Falls Fire Department

2016 Annual Report

Station and Apparatus Information

Fire Station 1

Incidents (419 Fire Related/175 Medical and Rescue) (594 Total)

Twin Falls Fire Departments Fire Station 1 is located at 345 Second Avenue East, in the City of Twin Falls. It houses one type 1 engine, one 102-foot aerial apparatus, one 3,000-gallon water tender, one type 6 brush engine, one command vehicle, and numerous staff and utility vehicles.

Fire Station 1 serves mostly a residential/commercial area in the heart of downtown Twin Falls. In addition to residences,



Fire Station 1 protects nostalgic historic buildings, which include the original county courthouse, library, and many heavy timber structures built in the early 20th century.

Fire Station 1 is staffed with one shift Battalion Chief, plus a four-man engine company, which includes one Captain, one Driver/Operator, and two Firefighters. The fire department's administrative staff, including the Fire Chief, Fire Marshal, Training Officer, Administrative Assistant, are also located at this station.

Fire Station 2

Incidents (567 Fire Related/288 Medical and Rescue) (855 Total)



Fire Station 2 is located at 635 Falls Avenue, on the CSI campus by Frontier Field. This fire station houses one type 1 engine, type 1 reserve engine, one type 4 brush engine, one rescue rig, one hazmat/special operations trailer. This fire station has a one three-man engine company, which includes one Captain, one Driver/Operator, and a Firefighter. Fire Station 2 protects light

commercial/residential and urban interface. Some of the notable structures located in Station 2's area are the Magic Valley Mall, Etc. They also respond to the canyon and Perrine Bridge for high angle rescues.



Twin Falls Fire Department

2016 Annual Report

Station and Apparatus Information

Fire Station 3

Incidents (221 Fire Related/103 Medical and Rescue) (324 Total)

Fire Station 3 is located at 911 Washington Street South and is our furthest South station. Station 3 houses one type 1 engine, one 3000 gallon water Tender and one type 4 brush engine. Station 3 also has a one three-man engine company, which includes one Captain, one Driver/Operator and one Firefighter.



Station 3 serves a diverse area consisting of heavy commercial and residential area as well as the largest portion of our Fire District. Some notable areas in Station 3's area are the commercial structures on South Park Avenue West along with those in the area of Eastland Drive South.

Fire Station 4

Incidents (1,003 ARFF Related)

Fire Station 4 is located at the Twin Falls Airport. Station 4 houses one 1996 Oshkosh T1500 and one, additional reserve pumper. Station 4, is manned by one Driver/Operator a position mandated by the FAA. The Driver/Operator at this station is specially trained in Aircraft Rescue and Firefighting. Station 4 responds to incidents on the airport grounds and immediate surrounding area.



After the last scheduled commercial flight has safely landed, the Station 4 Driver/Operator then travels to Station 3 to create a four-man engine company at Station 3. The Station 4 Driver/Operator returns to the airport around 6:00 am to standby for the morning flight.

Twin Falls Fire Department

2016 Annual Report

Retirements and New Hires

2016 Twin Falls Fire Department's Retirements

Clark, Ronald Fire Chief 02/01/1976 - 07/22/2016 40 Years



Wade, Rob Captain 03/01/1992 - 02/28/2016 24 Years



2016 Twin Falls Fire Department's New Hires

Eldridge, Kyle Firefighter 02/01/2016

Renaldi, Joseph Firefighter 02/01/2016

Sharp, Austin Firefighter 07/11/2016

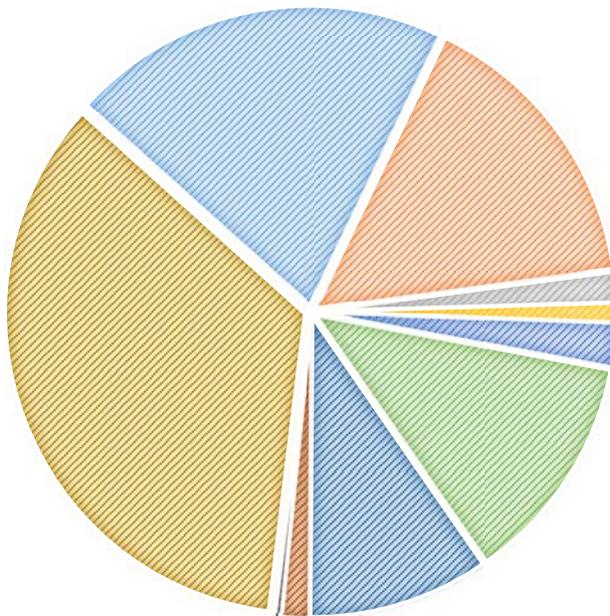
Soule, Timothy Fire Chief 10/17/2016

Twin Falls Fire Department

2016 Annual Report

Response Types

2,776 INCIDENTS

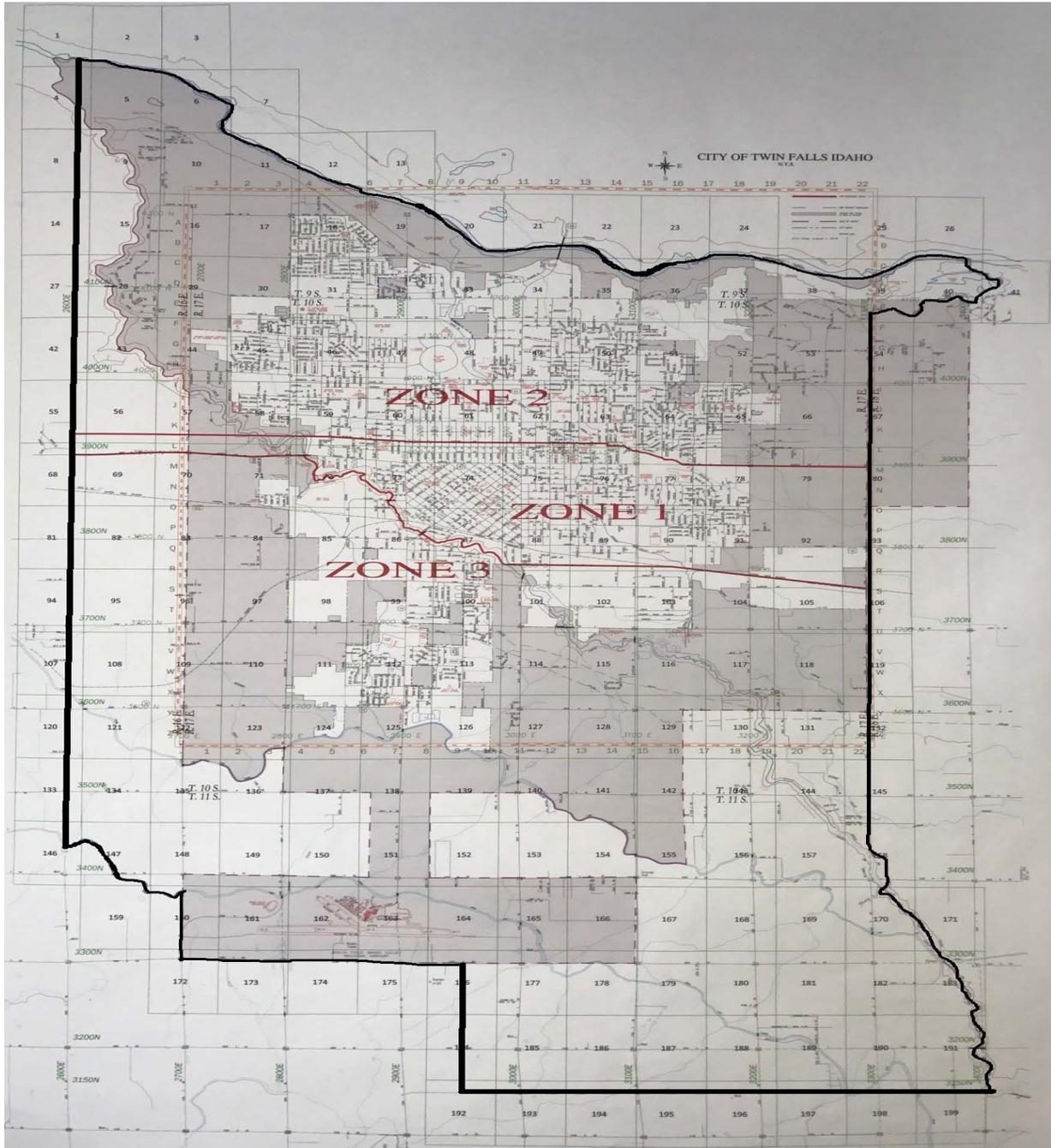


- Rescue/Medical Emergencies - 568
- Service Calls - 438
- Structure Fires - 45
- Vehicle Fires - 29
- All Other Fires - 66
- False Alarm/False Calls - 345
- Hazardous Conditions - 270
- Miscellaneous - 41
- CO Detector Calls - 10
- Aircraft Standby/Aircraft Diversions - 964

Twin Falls Fire Department

2016 Annual Report

Response Area



Twin Falls Fire Department Response Area

Approx. 70 square miles

Boundaries

2600 E - 3300 E

3150 N - Snake River

**TWIN FALLS FIRE
DEPARTMENT
FIRE PREVENTION
AND
FIRE INVESTIGATION
DIVISION**

In 2016, the Fire Prevention Division continued to support the Twin Falls Fire Department. This is accomplished through plan reviews of all new or remodeled building within the Twin Falls Fire District, fire safety inspections of commercial buildings, schools and nursing homes, Daycare inspections, fire education programs, and fire investigations.

In 2016, the Engine companies inspected 223 commercial buildings, 30 schools, and 13 nursing homes. The Division reviewed 926 building plans, and completed 105 final inspections. Along with the building permits, the Division

inspected 15 Firework stands, 17 daycares, 204 fire sprinklers, 90 fire alarms, 14 commercial hoods, and 5 underground fuel storage tanks. The Division also conducted 8-fire investigations, with one of them leading to the arrest of one individual.

In the coming year, the Division is looking forward to starting a juvenile fire setter intervention program for the valley. The juvenile fire setter program is an intervention and educational program aimed at reducing the number of fires and burn injuries caused by youth experimenting with fire.

As we look forward to 2017, the Fire Prevention Division will continue to look for additional ways to provide excellent customer service and a safer community.

Tim Lauda
Fire Marshal
Twin Falls Fire Department



Twin Falls Fire Department

2016 Annual Report

Public Education

The mission of the Twin Falls Fire Department's public education program is to educate our citizens, of all ages, in the prevention of fires and what to do in the event of a fire related emergency by providing programs and materials to: schools, churches and other organizations. In 2016, we have had the opportunity to reach 13,042 members of our community through four distinct public education categories.

Learn Not To Burn (LNTB):

This program is designed to provide an outreach to second grade students in the Magic Valley where our Public Education Coordinator visits ten, schools four times per year. Each visit comes with a specific topic ranging from home escape plans, to what to expect when you call 911, and ending the school year with the always-anticipated safety puppet show. The LNTB program reached 2,852 students with 32 events.

Station Tours:

One of the most exciting events we hold in our fire stations are the station tours. We take this opportunity to educate the community on the internal workings of the Fire Department as well as give the participants a hands on tour with equipment, apparatus, and firefighting drills. Through station tours, we were able to reach 1,902 community members with 77 events.

Extinguisher Demonstrations:

Many of our community members in partnership with local businesses take it upon themselves to provide annual fire extinguisher training for their employees. With help from a local business, Brizee, we have designed and manufactured two extinguisher props that have helped in making the demonstrations safer and a more efficient training opportunity for the members we serve. Through our extinguisher demonstration program, we were able to educate 600 members of our community with 26 events on proper use and extinguishment of all 4 classes of fires.

Fire Safety Programs and Fairs:

The Twin Falls Fire Department also attended 44 fairs and programs, such as, the Annual CSI Safety Fair, and the Purple Heart Dedication Ceremony at City Park, that were geared toward educating attendees on subjects such as: stop, drop and roll, fire escape plans, match and lighter safety and, rolls that the TFFD plays in public safety in our response areas. While attending these events the TFFD was able to reach 7,688 members of the community.



Twin Falls Fire Department

2016 Annual Report

Fire Training Report

The Twin Falls Fire Department Training Office consists of two part time individuals who coordinate all training, certification and recertification for the 39 line personnel of the Department. During 2016, we completed over 9,000 total hours of training in a wide range of subjects and categories ranging from: structural firefighting, emergency medicine, hazardous materials operations (Haz-Mat), high angle rope rescue, incident command, and many more.

Training is conducted both on site as well as outreached to neighboring departments and districts. Five personnel were sent to the Rock Creek Fire District's Hands On Training Academy for education and experience in a variety of topics, three Department personnel attended the annual Southern Idaho Fire Academy in Paul, Idaho to assist with completion of classes required for various certifications, six fire fighters completed ICS 300 at classes hosted by the Rock Creek Fire District, and all twelve of the Department's Driver/Operators completed an annual hands on training refresher required for airport personnel in Salt Lake City, UT. After lengthy research and comparison, it was determined that a significant cost savings could be realized by flying the students to Salt Lake for the training. This method of transportation allowed the students to leave Twin Falls in the morning, attend training in Salt Lake, and arrive back in Twin Falls during the same day, in turn, saving money on: overtime, fuel, per diem, hotel costs etc.

A major accomplishment for both the Department as well as the Training Office was the certification of 24 personnel to the National Registry of EMT Basic. The class took place on site while personnel were on duty and required six months to complete. TFFD personnel accomplished a 92% first time pass rate for the written exam surpassing the National Average of 68% for first time students. Magic Valley Paramedics Educator, Brenda Gully was the lead instructor and provided a positive learning experience for all of the participants in the class.

Local training opportunities included: ammonia training with ConAgra Foods, Disaster/Terrorist response with the 101st Weapons of Mass Destruction Civil Support Team, Haz-Mat response with Henningsen Cold Storage, the Magic Valley Paramedic Refresher, which was hosted at St. Luke's Magic Valley Regional Medical Center, the Southern Idaho EMS Conference, Twin Falls Fire Department's Drivers Academy, active shooter training with Twin Falls PD, Fire Instructor I, Forcible Entry Training utilizing a prop from Eagle Fire, live fire training with a donated structure, numerous training sessions over tools and equipment utilized by Magic Valley Paramedics, training over Rapid Intervention tools and tactics, breathing apparatus training utilizing the newly acquired MSA breathing apparatus, drug recognition with Twin Falls PD. Also included was other assorted Haz-Mat, rope rescue, confined space rescue, ARFF and safety related training. The Department certified Kyle Eldridge, Jesse Killinger, and Jared Sauer to the level of Fire Fighter I, Dan Gould, Jeff Miller, and Dallas Williamson to Fire Fighter II, Dave Owens to Fire Officer I, and Zack Fleming and Dallas Williamson successfully completed the Drivers Academy.

The staff of the Training Office also assisted with a number of other projects and tasks. We assisted with the annual FAA inspection, the annual EMS inspection, EMS tool and supply acquisition, we ensured that we remained current in training by updating necessary texts, we ensured that current agreements were on file for utilizing air ambulance services, medical control, and current EMS protocols, we updated and modified several Departmental SOP's, and we initiated the development of a new Aircraft Rescue and Fire Fighting training program.



Twin Falls Fire Department

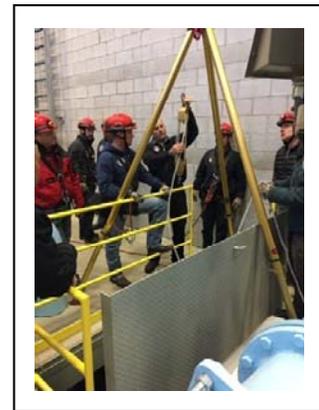
2016 Annual Report

Technical Rescue Annual Report

Technical Rescue is a fire service discipline that requires specialized training and equipment. This training and equipment allows firefighters to respond to and successfully mitigate rescue situations that are less frequent but more challenging than normally encountered. These situations include but are not limited to elevated geographic locations within our response area as well as commercial and



industrial confined spaces and the use of rope equipment may be needed at any time. Technical rescue requires high levels of commitment and many hours of training from those involved.



The Twin Falls Fire Department has 38 members that are trained to the Operations Level in rope rescue and 13 of those 38 personnel are trained to the Technician level. The latter comprise our technical rescue team and respond as needed to assist on duty engine companies with technical rescue incidents. In 2016, the Twin Falls Fire Department responded to six confirmed technical rescues. 17 high-angle drills were conducted and eight high-

angle classroom sessions. Six confined space drills were conducted as well as five classroom sessions for that discipline.

Also in 2016, The Twin Falls Fire Department received funds to purchase a new technical rescue apparatus that will be put in service during the first quarter of 2017. This will allow us to better respond with all needed technical rescue equipment. In addition to the apparatus, some new hardware devices were added as well as replacing some of the aging software equipment.



The Twin Falls Fire Department recognizes that technical rescue capabilities need to be ever expanding as our community continues to grow. Future plans currently involve broadening our “all-hazard” response by budgeting for additional training and equipment on various other potential rescue situations involving heavy rescue, trench collapse, building collapse, ice and swift water rescue incidents.

Twin Falls Fire Department

2016 Annual Report

Special Operations Hazmat Team

The Twin Falls Fire Department Special Operations Hazmat Team consists of 12 hazmat technicians. Those are Mitchell Brooks, Devin Slagel, Corey Beam, Josh Kliegl, Joell Miller, Andy Stephenson, Jesse Bowman, Tom McCully, Fred McDonald, David Owens, Rick Hatridge and William Blanton.

In May, Neil Flegel with the Department of Environmental Quality gave us a class on radiation that covered detection, packaging and labeling of hazardous materials. Neil also gave us four Ludlum detectors and four dosimeters to use as needed. Ludlum detectors (sometimes referred to as Geiger Counters) are primarily used to detect alpha, beta, and gamma ionizing radiation. These detectors are very helpful and have given us the ability to detect and monitor radiation levels on incidents.



The dosimeters are the size of a pager and are worn by the hazmat technician. The meter keeps track of any exposures to radiation and calculates the dose.

In September, our team was called to the Jerome transfer station to assist the First Segregation Fire Department with a hazmat incident. When we arrived, we were told two workers had become ill when working around a certain part of the facility. We entered with specialized monitoring equipment and hazmat suits to identify the hazard. We ended up finding the source and were able to give them advice on how to dispose of it. We enjoyed working with the First Segregation Fire Department as well as Magic Valley Paramedics who took care of our responders.

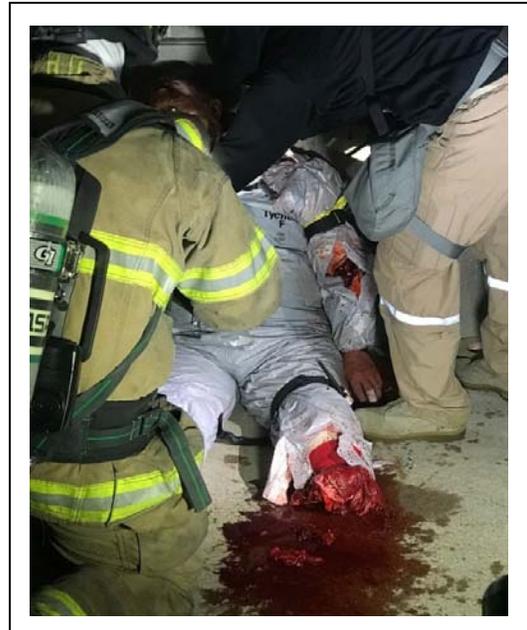


Twin Falls Fire Department

2016 Annual Report

Special Operations Hazmat Team

On December 8, we had the pleasure of working with the Idaho 101st Civil Support team during a full-scale drill at the Filer Fairgrounds. Our hazmat team was dispatched to the mock incident first and setup a command post. We started gathering information while the 101st rolled in with all their personnel and toys. Being able to work alongside them through all facets of the scenario really benefited our team and gave us a better understanding of how to handle bigger events. This picture below is of a responder who became a victim during the scenario. This was all planned out and had to be dealt with by both teams. The moulage team did an exceptional job of making the injuries look real.



Our team has big plans this coming year for training and are always looking for ways to improve our response capabilities and equipment.



Twin Falls Fire Department

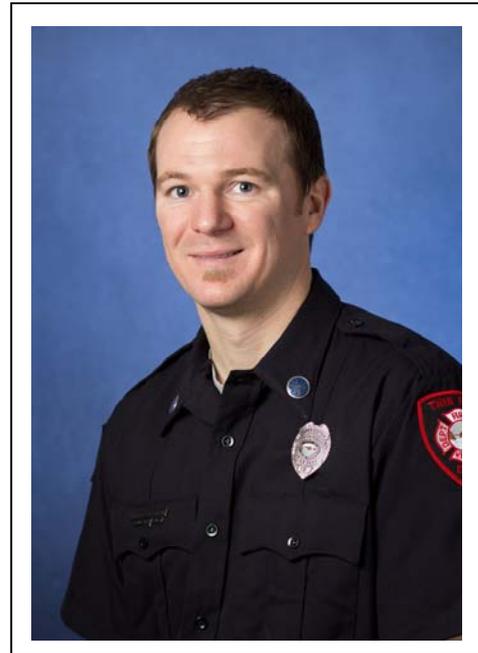
2016 Annual Report

Last Call for Service

Firefighter Ryan Franklin

On Wednesday, May 18, 2016, the City of Twin Falls lost an invaluable member of its team when Firefighter Ryan Franklin was struck and killed by a vehicle. He was 34 years old and is survived by his loving wife Amie and their four children Reece, Emmie, Lucy, and Seth.

Franklin was a Firefighter with the Twin Falls Fire Department for almost three years, where he served honorably alongside his brother firefighters. He was humorous and light-hearted with everyone who knew him, but he was also brave and professional when called to duty. Franklin's selfless service to the community will not be forgotten, and neither will the sacrifice his family made when he was called to put the safety and concern of others before his own.



Franklin was passionate about cycling. He enjoyed both competing on the course, as well as relaxing rides with friends and family. He died doing what he loved. His death shocked his family, his brother firefighters, and our community.



Rest in peace,
Franklin. Gone, but
never forgotten.
From all of us at the
Twin Falls Fire
Department.

We'll take it from
here...





**Twin Falls Fire Department
Community Events 2016**



FAQ's

How do I get a copy of an Incident Report?

Call the Twin Falls Fire Department Administrative Office at (208) 735-7266, during our regular business hours of 8:00 AM - 5:00 PM Monday thru Friday, for proper procedures to obtain a report.

What is a "Knox Box" & where can I obtain one?

A Knox Box is a secured locked box that is placed on the front of a building/house and contains keys to the building or residence. The fire department keeps a key that opens the Knox Box locked and secured on their vehicles. This allows the fire department easy access to a home or business even when the building may be secured, i.e. after hours or when occupants have limited mobility. Information to purchase a "Knox Box" can be obtained by calling the Twin Falls Fire Department at (208) 735-7266 or online at www.knoxbox.com.

If my Carbon Monoxide detector activates, what should I do?

Carbon Monoxide (ALSO KNOWN AS THE SILENT KILLER) is a colorless/odorless gas that is created by the incomplete combustion of carbon-based fuels. It also connects to blood cells at a rate 200 times faster than oxygen. It is recommended that you install a Carbon Monoxide detector on each level of your home and if a detector activates, call 911 and leave your home. The fire department will come to your home and check the level of Carbon Monoxide (if any).

Why do firefighters cut holes in the roof and break windows of a building on fire?

This is called "VENTILATION". There are two basic reasons for ventilating a structure. The first is removal of dangerous gases, heat, and dark smoke that accumulate in a burning building reducing visibility and greatly impeding rescue and firefighting efforts. Second, ventilation allows firefighters to relieve the structure of superheated gases and smoke which spread fire and contribute to dangerous situations like flashover and backdraft explosions.

What should I do with HOT fireplace ash?

DO NOT remove hot ashes from the fireplace immediately. Wait up to 2-3 days and let the ashes cool completely in the fireplace until there are no remaining hot embers before removing them. Place cool ash in a metal container and store outside away from the home and all combustibles.



~ 345 Second Avenue East, Twin Falls, Idaho, 83301 ~ (208) 735-7266 or Fax (208) 733-3146~